

Northern Ireland Free Home Charger with Standard Installation and Charging Contribution Offer T&Cs

Ford T&Cs overview

- Eligible vehicles are Puma Gen-E, Explorer, Capri, Mustang Mach-E , E-Tourneo Custom, E-Tourneo Courier, Ranger PHEV*, E-Transit Custom, E-Transit Courier or E-Transit. vehicle (a Qualifying Vehicle)
- For Q4 2025
 - Contracts from 01/10/2025 to 31/12/2025
 - Registrations from 01/10/2025 to 30/06/2026
- Charger installation must be completed in Northern Ireland
- A customer can opt for £500 incl. VAT (£416 excl. VAT) customer saving in place of the charger offer if they already have, cannot have, or do not want a charger
- Free home chargers for Charger Installations at a residential address
 - Qualifying Sales Category Codes:
 - PV: 1B, 1N, 1F, OR, BP [AAA, AAA, AFA, AAA, FLB]
 - CV: 1B, 1N, 1A, 1F, 4C, DP, AC, BP (AAA, ABA, ABC, ABB, AFA, FLB)
- If a Ford Lease (BP) or Fleet contract is being registered to a business, please use customer 3 in VISTA to outline the details of the end user and the residential address the charger will be installed at.
- For a fleet registration where customer 1 is the business buying the vehicle, and the charger is not being installed at the business address please ensure customer 2 in VISTA is used to indicate where the charger is being installed

***Ranger PHEV customers are eligible for a free home charger via Ohme but are NOT ELIGIBLE for the wider Ford Pro Power Promise Offer. Ranger PHEV customers are eligible for the free home charger via Ohme and 8-year HV battery & HV component warranty only. There is NO £500 customer saving option.**

Offer overview

- Free EV Home Charger & standard installation with charging contribution (PV only £217 excl. VAT)
- Or £500 incl. VAT (£416 excl. VAT) customer saving towards the price of the vehicle.
- A customer cannot receive both offers
- If a customer changes their mind they may swap between offers up until the point of home charger install or registration of the vehicle
 - If a BP customer changes the offer, they wish to take please be aware, and make the customer aware, this will need re-proposing and further credit checks.
 - The home charger and charging contribution must be claimed by 30th June 2026.

Dealer Actions

- Ensure access and comprehension of the Ohme Dealer Referral Portal and EV charger lead submission process.
- Submit charging leads for any customer interested in a EV Home Charger using the Ohme Dealer Referral Portal.
 - Ensure you select the correct customer journey for your customer in the portal:
 - Where customers are paying for the charger themselves select:
“Ford Northern Ireland Customer Referral Offer – Standard Install”

- Where customers are eligible for the Power Promise offer, select either:
PV = “Ford Passenger Cars Northern Ireland Power Promise - free ePod standard installation”
OR
CV = “Ford Pro Northern Ireland Power Promise - free ePod standard installation”
- When contracting in VISTA you must select one of the following drop downs in Marketing Offer to indicate the customer choice:
 - “Wallbox” home charger and charging contribution offer
 - “Customer Saving” £500 customer saving
- Any amendments post registration will need to go through the Exception request or data correction process and may be charged the £250 admin fee

Residential Charger Installation offer T&Cs

- Home charger, installation and charging contribution is for Northern Ireland only
- Must order an eligible vehicle to be registered to the same address where the charger will be installed
- Must be referred by dealer to Ohme Operations UK Limited via your Ohme Dealer Referral Portal.
- Charger can only be installed at a residential address where there is not already an EV charger installed
- To receive the complimentary Ohme ePod with standard installation offer, you must be (a) a homeowner or (b) a renter with the landlord's permission, and in each case have off-street parking at the property.
- The home charger is the Ohme ePod EV charger, the value of the charger and standard installation is £949 incl. VAT. For full details of standard installation please refer to the [Ohme Standard Installation T&Cs](#)
- Installation and survey are carried out via Ohme Operations UK Limited, installation requires approval from local power network. Upgrades to the customers home power supply may be required at additional cost to the customer.
- Standard installation only available where customer has private parking (like in a driveway or garage, with no public lands between their house and the charger). Any other installation may incur additional cost or not be possible through this offer. Full installation eligibility details are available in the Ohme Operations Ireland Limited T&Cs here <https://www.ford.co.uk/useful-information/terms-and-privacy/ohme-ni-terms-and-conditions>
- Any costs, for example, late cancellation fees, aborted visits, physical home surveys, additional accessories, home EV charger upgrades (including to upgrade to either an Ohme Home Pro 5m tethered cable or 8m tethered cable), non-standard installation, or additional installation works must be paid for by the customer
- If additional installation works are identified, Ohme will provide the customer with a direct quote for these services. Should the customer accept these costs, payment for the additional works must be made directly to Ohme Operations UK Limited by the customer.

- If a charger is installed but the customer does not take delivery of vehicle, they will be liable to reimburse Ford for the cost of the wallbox and installation.
- Ohme's standard terms and conditions of sale shall apply in relation to all home EV charger(s) supplied under this offer. App download and compatible equipment required. Not for commercial use. Please visit <https://ohme-ev.com/terms-and-conditions/> and <https://ohme-ev.com/mobile-terms-and-conditions/> for further information
- Home charger Warranty:
 - As a qualified engineer will be installing the charge point, it comes with a 3-year warranty from the manufacturer. It covers unit and installation faults, and customers benefit from this from the day of installation. If something goes wrong, then the customer should contact the wallbox manufacturer:
 - Phone number: Customer Helpline: 0330 818 7085
 - Email: Pre installation enquiries homecharging@ohme-ev.com
 - Email: post installation help@ohme-ev.com
 - Live chat: Available Mon-Fri 9am-5pm
- Customers with queries around home charger installation should be directed to Ohme using the contact details above

£500 (incl. VAT) or £416 (excl. VAT) customer saving alternative T&Cs

- For those who cannot have, already have, or do not want a charger
- If after survey a customer cannot, or if they decide for any other reason not to have a charger installed the VISTA contract can be updated to change Marketing Offer drop down from “Wallbox” to “Customer Saving”. This will enable them to avail of the £500.00 incl. VAT customer saving. This must be completed ahead of registration.
- Paid via the following MPS number: 102095
- This equates to £416 excl. VAT upon registration for eligible vehicles.